

STATE OF CALIFORNIA  
DEPARTMENT OF MOTOR VEHICLES

# VEHICLE INDUSTRY NEWS

VIN 2002-5

**Subject : 72-Hour Special Processing**

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**Effective Date: September 1, 2002**

## Background

Currently, customers may request expedite processing for certain transactions within 72 hours for a fee of \$15 per item in any DMV field office. Expedite processing requires completed applications with all fees paid prior to submission.

## New Information/Procedures

Starting September 1, 2002, 72-Hour Special Processing will:

- Only be available through DMV headquarters.
- No longer be accepted or processed in DMV field offices.
- Not include any applications for duplicate titles with expedite processing (this does not apply to paperless title transactions).
- Require applications and fees to be mailed to the following address:

Department of Motor Vehicles  
72-Hour Special Processing-D238  
2415 First Avenue  
Sacramento, CA 95818

**Note:** DMV field offices will **only** accept and process 72-Hour Special applications submitted or postmarked prior to September 1, 2002.

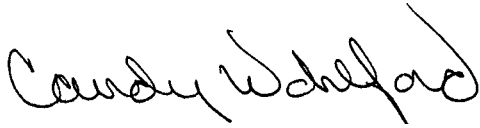
## Distribution

This memo was distributed in July 2002 to the following:

- Dealers
- Registration Services

**Contact**

The DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

A handwritten signature in black ink, appearing to read "Candy Wohlford". The signature is fluid and cursive, with a large, sweeping initial 'C' and a distinct 'W'.

CANDY WOHLFORD, Deputy Director  
Communication Programs Division